

Protection that helps you act earlier

When cancer becomes a worry for one of your team

Cancer is touching more lives than ever before

Cancer is increasingly showing up across the workforce – but its impact often begins earlier.

The in-between stage

For many, this starts after a referral – during tests and while waiting for answers. This ‘in-between’ stage can be one of the most difficult, and with no obvious place to turn for guidance.

After diagnosis

For others, that lack of clarity continues after diagnosis – as they try to understand what they’ve been told and what happens next.

This is when distraction, uncertainty and loss of focus can be at their highest.

Why this matters now

Employees are often balancing work alongside this uncertainty. Managers are drawn into complex, sensitive conversations.

Absence risk can increase as uncertainty escalates.

12 days
average absence due to symptoms or worry¹

16 days
average absence during testing and diagnosis¹

9 in 10 referrals
don’t lead to diagnosis – but still create anxiety, uncertainty and disruption²

Left unsupported, this affects not just the individual, but team performance, capacity and manager confidence.

- 1. Reframe Cancer, The Employee Experience Report: Living and working with cancer (2024)
- 2. Cancer Research UK (2025)

The opportunity to act earlier

People managers are often the first place an employee turns when cancer becomes a worry.

They don’t need all the answers – but they do need somewhere trusted to guide employees when support goes beyond what they can offer.

By making the right support available earlier, you can:

- Help employees stay engaged at work for longer
- Give managers confidence in difficult conversations
- Reduce the risk of absence and wider performance impact

Personalised cancer navigation service

This gives employees access to a cancer navigation specialist who can help them understand what’s happening and what to do next.

- A clear point of contact when employees are going through tests, have a diagnosis, or are supporting a loved one
- Practical guidance to help them make sense of results, next steps and what to expect day to day

Delivered in partnership



The service is delivered in partnership with Reframe Cancer, building on a long-standing relationship spanning almost a decade.

- Structured, specialist-led and clinically governed
- CQC registered and UK-based

Cancer navigation specialists
Support people every day – helping them understand what’s happening and what comes next.

Ensuring employees receive high-quality, specialist guidance – while reducing the burden on managers to handle situations beyond their expertise.



Bringing it to life

From 31st July 2026, you’ll be able to access:

- Ready-to-use employee communications
- Practical tools to help you roll out the service effectively

Everything you need to introduce this support with clarity and consistency across your business.