

Our Critical Illness Scheme from Unum

An important part of your benefits package

Who is covered?

- You are protected while you continue to work for
- All of your children, including step children and legally adopted children, are automatically covered for the same conditions as you, and a number of children's specific critical illnesses, from birth up to 18 years of age (or 21 if they are in full time education)

How much is the lump sum payment?

- For you
- For your children: 25% of your benefit up to a maximum of £25,000

Which illnesses are covered?

Your cover includes the conditions listed on page 2. The name of each critical illness should only be used as a guide. For a full definition of what is and isn't covered, please refer to your 'conditions covered and exclusions glossary' available from

Like the majority of insurance policies, there are certain things that you are not covered for. Where you have previously experienced or have been undergoing medical investigations for a critical illness or related condition, you may be excluded from claiming under some critical illness events.

Cancer Pathway

You can access Unum's Cancer Pathway at no additional cost. The Cancer Pathway provides quick and easy access to cancer support upon diagnosis, through treatment and after treatment - whenever needed.

Employee support is provided through our partnership with [Reframe](#), a UK provider of personalised cancer support*. Reframe are there for you in the moments that matter, so you don't have to face your cancer journey alone. Helping you by:

- Offering 24 months of personalised support with a dedicated team assigned to you
- Preparing you for and coordinating appointments
- Providing access to a second opinion and pathology review**
- Sharing trusted, clinically reviewed resources and local services
- Emotional support and helping you plan for your future



 unum@reframe.co.uk

 0207 965 0290

Employee Assistance Programme*

Unum's Employee Assistance Programme, provided by LifeWorks, offers confidential support accessed via phone, online or app. Whether for a simple question or complex question, the service is available to employees and their families for help and practical information on a range of topics affecting health and wellness, family, money matters and work.



0800 072 3877 (UK)

1800 937 506 (Republic of Ireland)

unum-uk.lifeworks.com



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List of conditions covered

- Cancer – excluding less advanced cases
- Cancer – second and subsequent
- Cardiac arrest – with insertion of a defibrillator
- Coronary artery bypass grafts
- Creutzfeldt-Jakob disease – resulting in permanent symptoms
- Dementia including Alzheimer's disease – resulting in permanent symptoms
- Heart attack
- Kidney failure – requiring permanent dialysis
- Major organ transplant – from another donor
- Motor neurone disease – resulting in permanent symptoms
- Multiple sclerosis – with persisting symptoms
- Parkinson's disease and Parkinson plus syndromes – resulting in permanent symptoms
- Stroke

List of children's conditions covered:

- Cerebral palsy
- Child's intensive care benefit – requiring mechanical ventilation for 7 days
- Cystic fibrosis
- Hydrocephalus – treated with the insertion of a shunt
- Muscular dystrophy
- Spina bifida myelomeningocele
- Total permanent disability – permanently unable to look after yourself

Further information

For questions related to this Critical Illness policy please contact

* Access to the service is facilitated at no cost by Unum. Unum is not the provider of the service, but retains the right to withdraw or change the service at any time.

** Please note that the service provides one second opinion per user. It does not cover the cost of any treatment. Additional second opinions can be provided but the cost would not be covered by Unum or Reframe and would need to be funded.

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