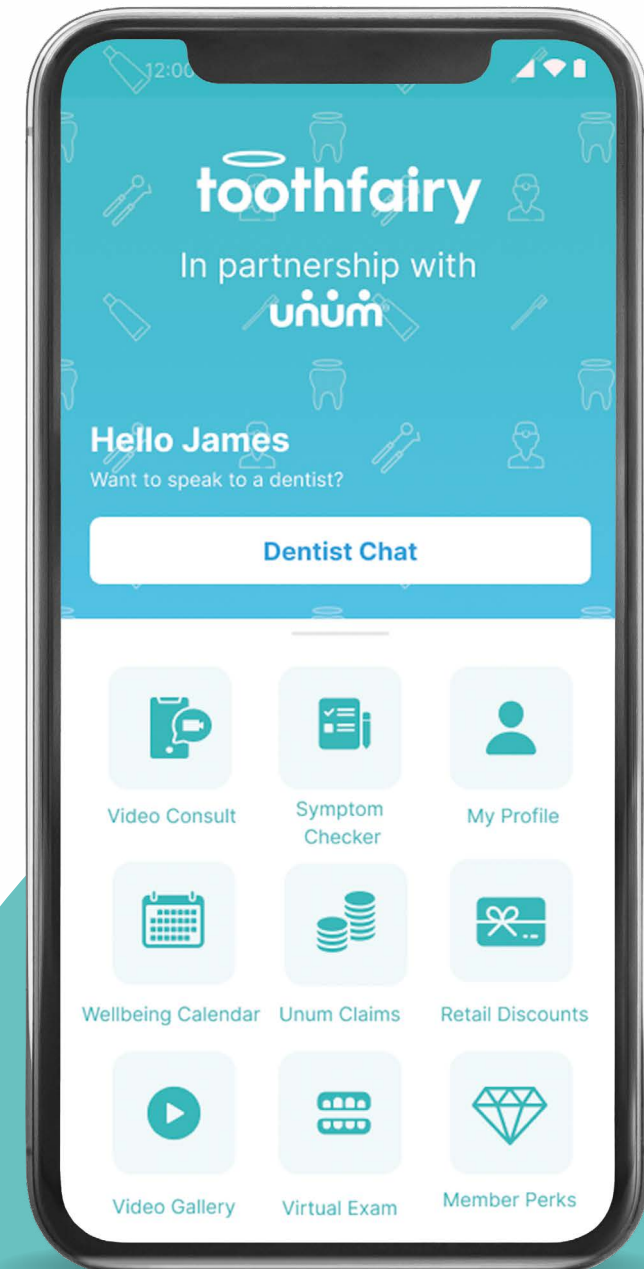


Introducing Toothfairy in partnership with Unum

Digital Dental care on demand

From your policy start date you have access to an award-winning digital dental app, founded by dentists to help you access dental care on demand and prevent future dental issues. Toothfairy is available at no additional cost, making high-quality dentistry services available immediately.

Toothfairy's services are available via one easy-to-use bespoke Toothfairy app, providing support and guidance for everyday preventative dental care, help for dental emergencies and personalised oral health tips.



Toothfairy services include:

Dentist chat¹

You can chat with a dentist and get oral health advice and guidance on demand, helping to prevent more serious issues.

Video gallery

Provides valuable information on a variety of oral health topics, from basic dental care to more complex issues.

Symptom checker

Toothfairy's AI dental symptom checker provides advice and signposting, helping to take control of your oral health.

Member perks

Saving you money on treatment such as teeth whitening, straightening and at-home oral care kits.

Unum's Wellbeing Calendar

Access to wellbeing webinars, content, podcasts and more.

Retail savings and discounts

You can access a wide range of savings and discounts on everyday spending via BenefitHub, helping cut costs for you and your family.

Unum's claims portal

For simple, fast, digital claims assessment and reimbursement.

Video consult²

For an additional cost, you can book a video consultation with a dentist for further help.

Dentist led emergency appointment finder

You can speak to an in-app dentist for emergency dental care. If an in-person appointment is necessary, Toothfairy can source an emergency appointment from a network of clinics across the UK.

1. Available in app 7 days a week, core operating hours 9am – 8pm (response time within 24 hours)

2. Available at a cost to the employee, video calls are charged at £29.00 and private scripts prescriptions are charged at £19.99.

A separate cost of for the medication is to be paid at the pharmacy and is set independently by the chosen pharmacy.

Video consultations are available Monday – Friday, from 9am – 6pm

How to access the services?

You just need to follow a few simple steps to access all the services:

1

In your Welcome email from Unum Dental (sent following your policy start date) you will be provided with a unique Toothfairy joining code and instructions on how to register.

2

Download the Tooth Fairy app from the App Store or Google Play.



3

Complete your profile in the 'My Profile' section and provide the requested information.

4

In 'My Profile', select 'Codes' and enter the joining code to gain access to the tailored version of the Toothfairy app in partnership with Unum.

To unlock features, you will need to add your join code in the 'My Profile' section of the app before all options become available. If you still can't access the services, you can use the 'Chat' option to get help.



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Toothfairy services (the 'Services') are provided to Unum Limited ("Unum") customers by third-party specialist providers chosen by Unum. Unum is not the provider of the Services. The Services are entirely separate from the insurance policy provided by Unum. Access to the Services is facilitated by Unum at no cost to the Unum customer, and Unum may change or withdraw access to the Services at any time. Use of the Services are subject to the terms and conditions of the relevant third-party specialist providers. Services are available to UK residents only. For further information, please go to unum.co.uk/frequently-asked-questions/services.

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