



# Cancer Assist from Unum



Whether you have a concern about yourself, someone close to you or an employee, no question is too trivial. Cancer Assist, provided by Reframe Cancer, offers in-the-moment cancer guidance from an experienced team of client navigators who can help at any stage of the cancer journey. This service is available to insured employees, uninsured employees (where the UK entity employs up to 50 employees), and family members\* at no additional cost.

## What can Cancer Assist help with?

- Support across five pillars of wellbeing: physical, emotional, financial, social, and professional
- Sharing factsheets, tips and helpful links from Reframe Cancer's library of resources
- Practical advice, such as how to manage sensitive conversations
- Guidance on workplace adaptations and tips on building a return to work plan
- Sourcing local, reliable partners and service providers

Help@hand from Unum and Cancer Assist services (the 'Services') are provided to Unum Limited ("Unum") customers by third-party specialist providers chosen by Unum. Unum is not the provider of the Services. The Services are entirely separate from the insurance policy provided by Unum. Access to the Services is facilitated by Unum at no cost to the Unum customer, and Unum may change or withdraw access to the Services at any time. Use of the Services are subject to the terms and conditions of the relevant third-party specialist providers. Services are available to UK residents only. For further information, please go to [unum.co.uk/frequently-asked-questions/services](https://unum.co.uk/frequently-asked-questions/services).

\*Available to the employee and their partner. Children are eligible up to their 18th birthday via their parent or can access directly after their 18th birthday up to their 24th birthday if in full-time education.

Please note that access to this service is dependent on eligibility, and is available as part of your enhanced terms with Towergate. Please contact your broker or a member of our team for more information.

[unum.co.uk](https://unum.co.uk)

Unum Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered and Head Office: Milton Court, Dorking, Surrey, RH4 3LZ. Registered in England company number 983768.



Access the service via the  
**Help@hand app**



Call us confidentially on:  
**0207 965 0290**



Email us at:  
**[unum@reframe.co.uk](mailto:unum@reframe.co.uk)**

Hours are 9-5:30pm Mon-Fri (excluding Bank Holidays)