



# Cancer Assist from Unum

Immediate guidance, information, and support for your cancer queries



Whether you have a concern about yourself or someone close to you, no question is too trivial. Cancer Assist, provided by Reframe, offers in-the-moment cancer guidance from an experienced team of client navigators who are there to help at any stage of the cancer journey.

## What can Cancer Assist help with?

- Support across five pillars of wellbeing: physical, emotional, financial, social, and professional
- Answering questions when you don't know where to turn
- Listening when you've had a tough day
- Sharing factsheets, tips and helpful links from Reframe's library of resources
- Giving tailored, practical assistance
- Sourcing local, reliable partners and service providers
- Advice on what to expect and post-treatment recovery

“ Last year, I took time off work to support my father who was having palliative care, but as a result I started to struggle and feel overwhelmed with everything.

The client navigator was so understanding, I immediately knew I was in good hands. We discussed my options and she explained everything clearly. She provided a list of government benefits I had no idea I was entitled to and sourced a local benefits adviser to help me. We also discussed ways I could talk to my employer about flexibility and other workplace adjustments.

The situation suddenly felt manageable, and I could focus my energy on supporting my father again.



# Reframe delivers support across all areas of life & wellbeing



## Physical:

- 'How can I stay as healthy as possible whilst going through treatment?'
- 'I'm worried about a mole. What should I do?'



## Emotional:

- 'I'm thinking of seeing a therapist, are there any in my local area?'
- 'Where is the best place to shop for bras after a mastectomy?'



## Lifestyle:

- 'I've just been diagnosed. Who should I speak to about fertility?'
- 'Is it normal that I don't feel like being intimate with my partner?'



## Financial:

- 'Am I entitled to benefits/government support?'
- 'Is there any transport support available to me?'



## Work:

- 'How do I talk to my line manager about my diagnosis?'
- 'Can I ask my employer for a phased return to work?'

Cancer Assist is available to insured employees of Unum Group Life policyholders and their family\*. Access to Cancer Assist is facilitated at no cost by Unum. Unum is not the provider of the service but retains the right to withdraw or change the service at any time. This service is subject to a fair usage policy.

\*Available to employee and their partner. Children are eligible up to their 18th birthday via their parent or can access directly after their 18th birthday up to their 24th birthday if in full-time education.

[unum.co.uk](https://unum.co.uk)

Please note that access to this service is dependent on eligibility. Please contact your broker or a member of our team for more information.

Unum Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered and Head Office: Milton Court, Dorking, Surrey, RH4 3LZ. Registered in England company number 983768.

Cancer Assist is provided by Reframe. Reframe is the trading style of Harley Street Concierge Ltd. Registered address: The Square, Basing View, Basingstoke, Hampshire, UK RG21 4EB.



Call us confidentially on:  
**0207 965 0290**



Email us at:  
**unum@reframe.co.uk**

Hours are 9-5:30pm Mon-Fri (excluding Bank Holidays)