

The value of vocational rehabilitation and wellbeing services

Prevention

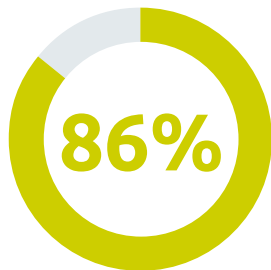
From day 1, our Group Income Protection (GIP) provides expert-led rehabilitation services from qualified, in-house medical professionals

We help employers embed a wellbeing strategy to create a healthy workplace



67,000+

visits to our wellbeing calendar



of attendees to a U-First wellbeing webinar said that the session impacted how they would manage their wellbeing



23,500+

attended our wellbeing courses

**During
2023**



of these sessions rated as 'good' or 'excellent' by attendees



NO 1 IN THE MARKET*

for absence management and rehab services

*NMG UK Distribution Insights Group Risk, Survey of 64 brokers from Nov 23 to Feb 24, commissioned by Unum.

**83,000+
attendees**

**TO OUR EMPLOYEE AND EMPLOYER
wellbeing training workshops
since their launch in 2018**

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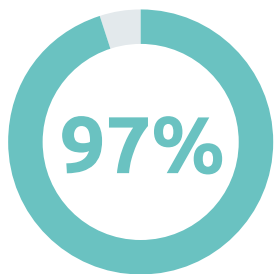
Intervention

Worklessness and sickness absence costs around £100 billion annually, so there is also a strong economic case for early intervention

Our early intervention services are there to reduce the chances of staff absence. The sooner you get in touch, the sooner we can help. Our team includes highly trained, in-house vocational rehabilitation consultants

In 2023, the wellbeing and rehab team saw:

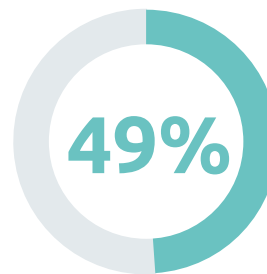
Our highest recorded rate



of employees **return to work** or had their **case resolved**

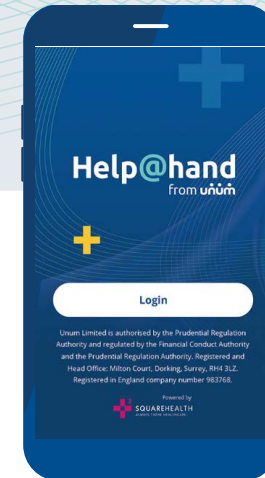


increase in referrals to our rehabilitation team from 2022



of referrals for **mental health issues**

Help@hand
from unum



Award-winning app offering clinical services

Over 100,000 consultations booked

in 2023

Help@hand performance data provided by Square Health for Jan – Dec 2023

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Protection

Employee benefits and financial protection through the workplace is all we've ever done, so we're not just experts in it, but strive to push the boundaries of what our industry can offer

£471m

in paid claims in 2023



(up 19% from 2022) that's £9 million a week in financial security and peace of mind for our customers

Nearly 12,000



BUSINESSES

trust us to look after their people

Dental claims up by 29% from 2022, with **£31 million in claims paid** by Unum Dental in 2023

c.770,000
EMPLOYEES

5,700+
EMPLOYERS

Unum is the UK's leading provider of GIP

offering the policy to more than **5,700 employers** to provide **c.770,000 employees** with tailored protection

Corporate Adviser Workplace Protection and Wellbeing Report 2023



2.4 million+

PEOPLE* INSURED ACROSS ALL PRODUCTS

We're helping even more people than ever

*Unum internal data as at end of 2023. Figure represents the total number of lives under all policies, and includes the total number of policies for an individual employee where they are insured under more than one product.

Since 2016, our in-house case managers have helped an average of more than

2,200



PEOPLE ANNUALLY

both during claims but also with rehabilitation support before a claim to **help them remain well**